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Ekurhuleni Metro Police Department Contact Details

If you're a resident or visitor within the Ekurhuleni Metropolitan Municipality, knowing how to contact the Ekurhuleni Metro Police Department (EMPD) is essential for ensuring safety, reporting incidents, or seeking assistance. The EMPD plays a vital role in maintaining law and order within the municipality, providing emergency services, traffic management, and crime prevention. In this comprehensive guide, you will find detailed contact information, including hotline numbers, physical addresses, online resources, and other essential communication channels to connect with the department efficiently.

Overview of Ekurhuleni Metro Police Department

The Ekurhuleni Metro Police Department is a specialized law enforcement agency responsible for enforcing municipal bylaws, traffic regulation, and crime prevention within the Ekurhuleni Metropolitan Municipality, which includes areas such as Kempton Park, Boksburg, Alberton, and surrounding suburbs. The department collaborates with other law enforcement agencies like the South African Police Service (SAPS) to ensure community safety and order.

The department offers various services, including:

- Traffic management and road safety enforcement
- Crime prevention and community policing
- Responding to emergencies and incidents
- Enforcing municipal bylaws and regulations
- Public education campaigns on safety and security

Knowing how to reach the department quickly can make a difference during emergencies or when seeking assistance with municipal concerns.

Primary Contact Numbers for Ekurhuleni Metro Police Department

The primary contact numbers are essential for immediate assistance, emergency situations, or reporting crimes. The department maintains dedicated lines for different services.

Emergency Contact Numbers

- 10111: South African Police Service Emergency Line (for serious crimes and emergencies)
- 011 999 0000: Ekurhuleni Metro Police Department Emergency Line
- 112: General emergency number (from a mobile phone)

Non-Emergency and General Inquiries

- 011 999 3000: Ekurhuleni Metro Police Department main line
- 011 999 1000: Traffic management and road safety inquiries
- 086 123 2222: Municipal services and reporting municipal bylaws violations

Physical Addresses and Office Locations

Visiting the department offices can be necessary for certain services, such as licensing, reporting incidents in person, or seeking detailed assistance.

Head Office Location

- Ekurhuleni Metropolitan Police Department Headquarters
- Address:

Corner of Beukes and Dann Road, Germiston, Gauteng, South Africa

- Operating Hours:
- Monday to Friday: 08:00 ? 16:30
- Saturday and Sunday: Closed

Regional Offices

The department has various regional offices to serve different parts of the municipality:

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Boksburg SAPS and EMPD Office

Address: 20 Van Dyk Street, Boksburg

Contact: 011 999 2222

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Alberton Police Station and EMPD Office

Address: 12 Voortrekker Road, Alberton

Contact: 011 999 3333

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Kempton Park Police Station and EMPD Office

Address: 42 Rema Road, Kempton Park

Contact: 011 999 4444

Online Resources and Digital Contact Channels

In addition to phone and physical addresses, the EMPD has embraced digital platforms to enhance communication and service delivery.

Official Website

- URL: <https://www.ekurhuleni.gov.za>

The municipality's website provides information about the EMPD, online forms for reporting issues, and updates on safety campaigns.

Social Media Platforms

The department maintains active social media profiles to disseminate information and receive reports:

- Facebook: Ekurhuleni Metro Police Department
- Twitter: @EMPD_Gauteng
- Instagram: @EkurhuleniMPD

You can send direct messages or comment on posts for non-urgent inquiries.

Online Reporting Forms

The municipality's website offers online forms for:

- Reporting potholes or damaged municipal infrastructure
- Reporting illegal parking or traffic violations
- Crime reporting and community safety concerns

Utilizing these forms can expedite assistance and documentation.

Additional Services and Contact Points

Apart from emergency and general inquiries, the EMPD provides specialized contact avenues for specific services.

Traffic Management and Road Safety

- Dedicated hotline: 011 999 1000
- Services include: traffic accident reports, road safety campaigns, and traffic law enforcement.

Municipal Bylaws Enforcement

- Contact: 086 123 2222
- Services include: illegal dumping, noise complaints, and business licensing violations.

Community Policing and Engagement

- Community policing forums and engagement programs are managed through local offices. Contact your regional office for details on community meetings, crime prevention initiatives, and neighborhood watch programs.

How to Access Emergency Services Quickly

In critical situations, time is of the essence. Here are best practices for quick access:

- Dial 10111 for police emergencies or 112 from a mobile phone.
- Provide clear details about your location, nature of the emergency, and any injuries or hazards.
- If possible, stay on the line until the dispatcher confirms assistance is on the way.

- For traffic-related emergencies, use the dedicated EMPD traffic line: 011 999 1000.

Contacting the Ekurhuleni Metro Police Department for Non-Urgent Matters

For issues that are not emergencies but require attention, such as reporting minor violations or seeking information:

- Use the general contact numbers listed above.
- Send emails via the contact form available on the official website.
- Visit the local regional offices during business hours.

Important Tips When Contacting EMPD

- Always provide accurate and detailed information about your concern.
- Keep your phone nearby if you're reporting an emergency.
- Be respectful and patient, especially during high-demand periods.
- Save emergency numbers in your phone for quick access.

Conclusion

Being aware of the Ekurhuleni Metro Police Department contact details ensures that residents and visitors can access timely assistance when needed. Whether it's reporting a crime, reporting a traffic incident, or seeking information about municipal bylaws, the department's various contact channels are designed to serve the community effectively. Remember to keep emergency numbers handy, visit the official website for updates and online services, and engage with the department through social media for real-time information and support.

By staying informed and prepared, you help contribute to a safer and more orderly Ekurhuleni Metropolitan Municipality.

Ekurhuleni Metro Police Department Contact Details: Your Essential Guide to Reaching the Ekurhuleni MDP

Navigating the world of law enforcement and municipal services can sometimes be challenging, especially when urgent assistance or specific information is required. For residents and visitors within the Ekurhuleni Metropolitan Municipality, having access to reliable contact details for the Ekurhuleni Metro Police Department (EMPD) is essential. Whether you need to report a crime, seek traffic-related assistance, or obtain general information, knowing the right channels to communicate

can make all the difference. This guide provides a comprehensive overview of the Ekurhuleni Metro Police Department contact details, ensuring you are well-equipped to reach out effectively.

Overview of the Ekurhuleni Metro Police Department

The Ekurhuleni Metro Police Department (EMPD) is a crucial component of the municipal government, responsible for enforcing traffic laws, maintaining public order, and providing various community safety services within the Ekurhuleni Metropolitan Municipality. As a proactive and community-focused agency, EMPD strives to enhance safety and security across the region, which includes towns and suburbs such as Germiston, Boksburg, Kempton Park, and others.

Having accessible contact details is vital for prompt response and effective communication. Below, you'll find detailed information on how to reach the EMPD through various channels.

Primary Contact Details for the Ekurhuleni Metro Police Department

Main Emergency and Non-Emergency Lines

- Emergency Line (Police, Fire, Ambulance): 10111

This is the national emergency number, also applicable in Ekurhuleni for immediate assistance.

- Ekurhuleni Metro Police Emergency Line: 011 458 0999

For direct contact with EMPD in case of emergencies related to traffic accidents, public safety issues, or immediate law enforcement needs.

- Non-Emergency Line: 011 999 3000

Useful for general inquiries, reporting non-urgent issues, or requesting information.

Community and Administrative Contact Details

- Ekurhuleni Metro Police Department Headquarters:

Address: 2nd Floor, Ekurhuleni Civic Centre, Cnr. Cross & Roses Streets, Germiston, 1400

Phone: 011 999 3000

Fax: 086 695 8894

Email: [\[email protected\]](#) (general department contact, specific units may have dedicated emails)

- Ekurhuleni Metro Police Department Office Hours:

Monday to Friday, 8:00 AM ? 4:30 PM

Specialized Contacts and Departments

Different units within EMPD handle specific issues, and contacting the right department can ensure quicker and more effective assistance.

Traffic Management and Road Safety

- Traffic Violations and Fines:

Contact: 011 999 3000 or visit the official website for online fine payments and inquiries.

- Traffic Unit:

Responsible for road safety campaigns, accident investigations, and traffic law enforcement.

Crime Prevention and Community Safety

- Community Policing:

Contact: Local police stations within Ekurhuleni or via the main emergency line.

- Crime Reporting:

For non-urgent crime reports or community concerns, contact your local station or use the online reporting portals available on the Ekurhuleni municipal website.

Parking and Vehicle Impoundment

- Parking Enforcement:

Contact the municipal parking enforcement office at 011 999 3000.

- Impounded Vehicles Inquiries:

Contact your local police station or the impound yard directly, details available on the municipal website.

How to Access EMPD Services Online

In addition to phone contacts, the Ekurhuleni Metropolitan Municipality provides digital channels for citizen engagement:

- Official Website: <https://www.ekurhuleni.gov.za>

Contains information on services, reporting platforms, and updates.

- Online Crime Reporting:

Accessible through the municipal website or specific mobile apps designated for community safety.

- Social Media Platforms:

Follow EMPD on platforms like Facebook and Twitter for updates, alerts, and quick communication.

Visiting the Ekurhuleni Metro Police Department in Person

For situations requiring in-person visits, the headquarters and local stations are available. When visiting:

- Ensure you have all necessary documentation such as identification, vehicle registration details, or relevant case information.

- Hours of operation are typically Monday to Friday, 8:00 AM ? 4:30 PM.
- For specific services like licensing, permits, or detailed investigations, check ahead via phone or email to confirm operational hours or appointment requirements.

Important Tips When Contacting EMPD

- Be clear and concise: When reporting incidents or requesting assistance, provide specific details such as location, time, involved parties, and nature of the issue.
- Use the correct channels: For urgent matters, always call the emergency lines. For non-urgent issues, utilize the non-emergency lines or online services.
- Keep records: Note down reference numbers, names of officers spoken to, and dates for follow-up.

Summary of Essential Contact Information

Service/Department	Contact Number	Notes
Emergency (Police, Fire, Ambulance)	10111	National emergency services
Ekurhuleni Metro Police Emergency	011 458 0999	Direct line for EMPD-related emergencies
General Inquiries and Admin	011 999 3000	Main office and general communication
Ekurhuleni Civic Centre (HQ)	2nd Floor, Cnr. Cross & Roses Streets, Germiston	In-person visits
Online resources	https://www.ekurhuleni.gov.za Website and online services	

Final Thoughts

Having access to the Ekurhuleni Metro Police Department contact details is vital for ensuring community safety, timely reporting, and effective communication with law enforcement agencies. Whether you're dealing with traffic issues, reporting crime, or seeking general assistance, knowing the right channels can save you time and facilitate swift action.

Always keep these contact details handy, especially in emergencies, and make use of digital platforms for less urgent inquiries. By staying informed and prepared, residents can contribute to a

safer and more secure Ekurhuleni community.

Remember: When in doubt, contact the main emergency number or your local police station. Your safety and the safety of your community depend on prompt and effective communication.

QuestionAnswer What is the contact number for Ekurhuleni Metro Police Department emergencies? You can contact the Ekurhuleni Metro Police Department emergency services at 10111 or 011 999 6000 for immediate assistance. How can I find the Ekurhuleni Metro Police Department office address? The main offices are located at 2nd Floor, Civic Centre, Cnr. Cross & Rose Streets, Alberton. You can also visit their official website for detailed addresses. Is there a dedicated contact number for reporting traffic violations in Ekurhuleni? Yes, you can report traffic violations by calling the Ekurhuleni Metro Police Traffic Department at 011 999 6000. What is the official website for Ekurhuleni Metro Police Department contact information? The official website is <https://www.ekurhuleni.gov.za/> where you can find comprehensive contact details and other relevant information. How can I contact Ekurhuleni Metro Police Department for non-emergency inquiries? For non-emergency inquiries, you can call their general contact number at 011 999 6000 or visit the nearest police station within Ekurhuleni. Are there social media pages to contact Ekurhuleni Metro Police Department? Yes, they are active on platforms like Facebook and Twitter. You can reach out via their official pages for updates and inquiries. What should I do if I need to report a crime or suspicious activity in Ekurhuleni? Immediately call the emergency number 10111 or contact your local police station to report any crimes or suspicious activities.

Related keywords: Ekurhuleni Metro Police, EMPD contact number, EMPD headquarters, Ekurhuleni Police station, EMPD emergency line, EMPD office address, Metro police contact details, Ekurhuleni law enforcement, EMPD website, EMPD complaints contact